



Annual Report
2020



Supporting Partnerships that Make a Difference



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CEO Report

This year has undoubtedly been one of the most unpredictable and unprecedented years we have ever had to work through, both personally and professionally. Our sector faced risks we have never faced before all the while having to completely transform the way we deliver our services over night, without the opportunity for planning and/or consultation.

I have worked in this space for many years now and I have never felt more proud to work within this sector. Despite every challenge we have collectively faced, we have demonstrated our sheer determination and commitment to ensuring every woman and child can live life free from the fear of violence, regardless of the circumstance we found ourselves in. Despite not being able to see people in person, having to deliver all our services remotely and working from home offices, the entire sector continued to deliver necessary services every day and refuges remained open. We have never lost sight of the people we work to support.

We are not often on the list of essential workers, but during COVID-19 and, I believe well into the aftermath, we have proved that WE ARE essential workers. During these unpredictable times SFV has worked hard to pivot our work to support the sector to update to changing needs and advocate for increased funding to support the additional workload created by an increase in Family and Domestic Violence (FDV), which I fear will continue throughout 2021 and beyond as Australia and the rest of the world work through the recovery period. Outside of our work responding to COVID-19 this year saw SFV focus on consolidating the work we have done to date in order to review our key priorities moving forward. When we consider the impact of FDV and how we are going to end this epidemic in Australia we must consider the entire picture as one connected service response, not as individual pieces working on their particular area of focus.

Thanks to our networks and partnerships we are in a privileged position to be able to see this bigger picture which has allowed us this year to redefine our focus to a space, I believe, will set us on the path to be able to create real change.

One of the biggest areas of increased focus for us this year has been on children who have been exposed to and impacted by Family and Domestic Violence, as we work to bring early intervention front and centre to our thinking. We have also focused on widening our scope of training, specifically in working with key partners to deliver training across many diverse organisations and sectors. This year we are so proud to have provided multiple Safe and Together training programs to professionals working within the Department of Communities and within WA Police. We have also worked closely with Legal Aid to deliver a wide-reaching bespoke training program to support all employees to be more DV-Informed.

We are entering a period of change for SFV. Over the next six to twelve months, funding to support the COVID impacts will facilitate an increase in training and support opportunities, which will see SFV grow and implement initiatives designed to support organisations and practitioners become more FDV-Informed, and in particular to help address the impacts of COVID-19 on FDV perpetration.

It has been a difficult year for organisations across the globe to navigate and SFV has been no exception. I would like to thank the team for their continued commitment to our work and the flexibility and adaptability that has been required over the last few months, to respond appropriately through the COVID-19 crisis and into recovery.

About Us

Stopping Family Violence (SFV) is a peak body, non-for-profit organisation based in Western Australia with the mission of supporting all the sectors and services associated with responding to perpetrators of Family and Domestic Violence (FDV).

We differ from traditional peak bodies in the sense that we do not represent a specific sector, and instead focus on an area of practice. This enables us to maintain an independent and unbiased position in the work of perpetrator response.

Stopping Family Violence was formed on the belief that everyone deserves to live without fear of violence. SFV works to raise awareness of FDV and change perceptions. Through research, pilot programs, community engagement and advocacy, we do our best to drive the social change needed to end this epidemic.

Board members

Stopping Family Violence Board Members this year include:
Wayne Stevenson - Chairman
Michael Hovane - Deputy Chairman
Angela Hartwig - Secretary
Daniel Winters - Treasurer

For us, it is vital that all responses to FDV aim to enhance safety and reduce risk for those experiencing it. It is only through changing men's behaviour that we can hope to end FDV.

Louisa Mitchell - Board Member
Donna Chung - Board Member
Damian Green - CEO

Activity Report



Kimberley AOD and FDV project

Commissioned by the State Government in 2015 as part of the Safer Families, Safer Communities Kimberley Family Violence Regional Plan (2015-2020), the Kimberley Plan was tasked with reducing FDV and improving community safety within the Kimberley region.

Following funding from the Department of Communities in November 2017, Stopping Family Violence (SFV) was tasked with developing an integrated Men's Behaviour Change (MBC) and Alcohol and Other Drugs (AOD) intervention program specifically aimed at assisting Aboriginal perpetrators and victim-survivors of the FDV community. SFV delivered on the requirements of this grant, and the below summarises the work undertaken by SFV between November 2018 and January 2020.

To ensure the success of this program, SFV first initiated a consultation process across the Kimberley. Following this initial scoping and consultation stage, Derby was eventually identified as the location for the pilot and became the focus of the remaining work. The project coordinator then facilitated a planning session and met with Aboriginal and non-Aboriginal stakeholders to further explore the issues, discuss intervention needs/options and explore the combined purpose of the FDV/AOD initiative. Project Coordinator, Dawson Ruhl made significant progress including but not limited to:

- Successfully engaging with Aboriginal Stakeholders and organisations in Derby to develop an AOD and family intervention initiative in the Kimberley Region.
- Developing a leadership Advisory group comprising of Aboriginal organisations taking a lead role in delivering the project's objective.

The community of Derby was selected as the pilot town (project site), with a Senior Project Officer providing support to the FDV/

AOD project through the Advisory group. In the first Advisory Group Meeting, progress was achieved, and the group agreed on the development of an Aboriginal engagement strategy, in which the local Aboriginal community had a leading voice in the design of the program. This strategy was used as part of the initial consultation process in east and west Kimberley and was continued in the Derby community where new relationships with local Aboriginal people and organisations had provided important layers of cultural support for the combined FDV/AOD intervention.

The focus on community engagement resulted in three important objectives:

1. The identification and engagement of key service providers who participated in a half day planning workshop.
2. The formation of an Advisory Group to lead the combined FDV/AOD intervention project.
3. An equally important outcome related to Aboriginal leadership in the program, was the election of an Aboriginal leader as Co-Chair. Several other Aboriginal people will also sit on the Advisory Group, which will provide crucial guidance and input into the development of an integrated Men's Behaviour Change (MBC) and Alcohol and Other Drugs (AOD) intervention program.

Following the completion of this first stage of the pilot program, SFV submitted an application to Lotterywest to fund Stage 2 of the project which proposed to pilot the initiative that was developed through the project.

Unfortunately, COVID-19 intervened and the Lotterywest funding priorities changed to respond to the needs of the pandemic. As such the project remains paused while we await a return to funding priorities that are broader than COVID-19 crisis and recovery needs. In the meantime, the Lotterywest application was renegotiated to allow our work in the region to continue with a focus on improving perpetrator accountability and to work to address some of the additional intersecting factors impacting women and children experiencing family and domestic violence during the COVID-19 crisis and recovery period. Some of these include social distancing, isolation and alcohol abuse as a result of the COVID-19 restrictions which may increase risk for victim-survivors of family and domestic violence. This work began in June.

Focusing on Children

This year Stopping Family Violence has increased its focus on the impact that Family and Domestic Violence has on children, and in particular the impact of their relationships with men, often fathers, who use violence.

This increased focus has been in response to an identified gap in advocacy and services for children impacted by FDV. The organisation has spent time considering the responses that are needed and how we can expand our work beyond current programs to help address these gaps.

SFV believes that one of the key ways to support children is to upskill the sector in working with perpetrators in the context of their role as parents and to train practitioners around how we can work to ensure that children are specifically considered and their needs heard. Two of our training programs, Safe and Together and Caring Dads support

this work. This financial year there has been a greater focus on rolling out both training programs, and as shown in the training section of this report.

Stopping Family Violence, in partnership with the WA Community Health Network, was also successful in receiving funding from WACOSS to begin a pilot program called Preventing Violence Together. This new program, which will be developed and implemented next financial year, will focus on early intervention and as part of this work to address the needs of children.

Activity Report



Monitoring and Quality Assurance Framework

This year SFV continued to refine the implementation plan for the accreditation framework including significant engagement with key stakeholders within Government and the FDV sector. This engagement has been particularly important in ensuring that a broad range of key stakeholders are supported to fully understand the importance and value of a quality accreditation process for the sector in WA. This included discussions with the Department of Communities and Justice, the Office of the Minister for the Prevention of Family and Domestic Violence, the Safe Systems Coalition including a significant contribution to Safe Systems 'blueprint for action' and an ongoing engagement with the Men's Behaviour Change Program sector.

More practically SFV progressed the development of the stages of implementation within the WA MBCP sector. Key stages developed include:

- A MBCP Practitioner Development and Training Plan to build and consolidate essential skills in MBCP practice across program providers, and to commence individual-level registration process of practitioners.
- The development of a 'reflective tool' to assist MBCP providers' alignment with the minimum standard.
- Engagement with the 'Minimum Data Set' projects occurring within various states and territories as well as nationally.
- Progression of the Partner Contact research project and development of the evidence review which is helping to inform the practice expectations (program logics) in regard to this area of practice.

These initial stages will inform a much larger project involving the development of a full accreditation framework and system, for a wider range of perpetrator interventions and providers.

FDV One Stop Hubs

In January 2017 the State Government released its Stopping Family and Domestic Violence Policy which included the establishment of two FDV One Stop Hubs to simplify access to specialist FDV support services. The Hubs will provide a wrap-around approach, with a range of support services on site to support victims of FDV in multiple aspects of life.

This year SFV closely supported the Department during the development phase of the One Stop Hub process with a significant amount of consultation. This included attendance at an information session and partnering with the Department in providing expert advice and support during a combined trip to Victoria's key Government and not-for-profit services involved in the Orange Door Project. The main objective of this visit was to gain a greater understanding of the services, processes, challenges, costings, lessons learnt and early positive outcomes from the Orange Door Project and to identify which areas of the project could be transferred to, or adapted for, the DFV one Stop Hubs in WA.

16 Days of Activism

Stopping Family Violence played a major role during the 16 Days of Activism this year by supporting the sector and raising awareness, motivating positive actions across Western Australia and advocating on behalf of organisations that oppose violence against women.

Key activities included:

- Delivery of two FDV Presentations at Department of Mines, Industry and Regulation and Safety. This presentation provided an interactive FDV workshop with a particular focus on helping participants develop a better understanding around early intervention and how everybody needs to play a part in reducing FDV in WA.
- Various media interviews providing education to the public to raise awareness of FDV.
- Provided half-day support, consultancy and recommendations to WA Police Force towards the Family

Violence Investigation Code of Practice (Central Metro Focus Group Discussion).

- Delivery of one-day DV-Informed training day at a Women's Refuge Service in the Peel region of WA.
- Delivery of a public Safe and Together DV-Informed training event in Perth to support agencies to improve in their assessment, case planning and documentation in FDV work.
- Four-day delivery of Safe and Together training in Broome, WA. This training was delivered to key agencies in the region including women's and children specialist services, Men Behaviour Change Program providers, Department of Health, Department of Communities, Department of Justice, WA Police Force, Aboriginal Community Organisations, Legal services and counselling agencies.

Family Court of Western Australia

Stopping Family Violence have continued to maintain strong working relationships with the Department of Justice and the Family Court of Western Australia. We believe it is essential that staff within the family court process continue to become more DV-Informed in order to better assess for FDV and subsequently refer to the most appropriate intervention. Through these working relationships, SFV presented a series of workshops to Family Court staff across WA on perpetrator accountability and referral pathways. The first of the series was delivered at the Family Court of WA two-day conference held in Perth.

Activity Report



WA Men's Behaviour Change Program

COVID 19

This year SFV has continued to meet with members of the WA Men's Behaviour Change Network to ensure that the sector is represented and that SFV is working to achieve the outcomes required.

One of the key activities SFV has undertaken on behalf of the sector was the development of COVID-19 practice guidelines. These practice guidelines were developed as a tool to support perpetrator intervention work during unprecedented times. The guidelines were developed in consultation with the Network to help guide practitioners working in roles that involved perpetrator intervention. The release of these guidelines were to support changes in practice and provide COVID-19 guidelines and considerations as policies were developed and amended by Government.

Peer Practitioner Forum

This year the Peer Practitioner Forum has continued to meet on a regular basis. During the COVID-19 Crisis, SFV continued to facilitate the Peer Practitioner Forum (PPF) bi-monthly meetings and included extra support sessions during the period when MBCPs groups shut down, providing increased support and assistance to members.

As a result of COVID-19 restrictions, meetings which would regularly occur in person now occurred as ZOOM gatherings, allowing for more members to join the group and receive support. In addition, regional practitioners, particularly from the Kimberley area were able to join ZOOM PPF meetings and discussions.

Despite restrictions, the group continued to evolve, with participants finding additional value from a peer supervision format and connecting across both regional and metro WA to share knowledge, skills and challenges around perpetrator accountability and partnering with victim-survivors.

Case Management Program

In accordance with the Department of Communities, Children and Community Services Ministerial Body, Stopping Family Violence has received a grant to provide perpetrator focused assessment and case management supports during the COVID-19 crisis and into recovery.

The six month agreement captures work undertaken from April 2020 and runs through until 31 December 2020. The grant will help to ensure the Family and Domestic Violence sector continues to deliver critical supports and services during the COVID-19 pandemic by ensuring appropriate measures are developed to respond to the changing needs of victim-survivors and perpetrators during the COVID-19 health response. Such services include:

- The development of a Principle Practitioner role to develop and coordinate a cross system response to high risk/high need perpetrators in the context of the challenges associated with the COVID-19 pandemic.

- The engagement of a COVID-19 Case Manager (Risk Responder) to provide virtual one-on-one services to perpetrators who are not currently receiving a specialised Family and Domestic Violence perpetrator response, including those accommodated as part of the COVID-19 response.
- Development of a service framework to support the coordination responses across systems.
- Development of policy and procedures.
- Development of tools and resources to support the operational needs of the response such as mechanisms for information sharing and specialised assessment and referral tools.

Training & Events



Training Overview

SFV has held a number of training sessions designed to support workforce development and increase awareness of FDV within the local community. In total, SFV has held 21 training events, which has resulted in educating 518 participants.

IDV Conference

The Intersectionalities in Domestic Violence Conference (IDV) was held at Crown Perth from 15-16 October 2019, in partnership with Women's Council for Domestic & Family Violence Services.

The event focussed on the strengths and challenges of delivering FDV-Informed practice across a broad spectrum of services that intersect with women, children and men impacted by FDV. Practitioners, researchers and policy makers from alcohol and drug services, mental health and disability services discussed how FDV intersects with other disciplines (alcohol, drugs, mental health, disability) and the delivery of FDV-Informed practice within this context.

The two-day conference featured powerful keynote speakers The Hon. Simone McGurk MLA Minister for Prevention of Family and Domestic Violence, Rosie Batty, Dr Allan Wade from the Centre for Response-Based Practice, Antoinette Braybrook, CEO of Djirra, Kate Alexander from the NSW Department of Communities and Justice and SFV Operation Manager Mark O'Hare. In addition, the room also heard from victim-survivor Champo Ngweshe from the Ishar Multi-Cultural Women's Health Services on her personal experience as a victim of FDV.

In total 279 people attended the conference, with 63% coming from the metropolitan area, 23% from regional WA and 14% from interstate. Guests represented 108

organisations across 20 sectors.

Legal Aid Training

This year Stopping Family Violence worked together with Legal Aid WA to develop bespoke training for all employees of Legal Aid right across the state. The training was aimed at supporting their employees, whether they were a lawyer, receptionist or office manager to become more DV-Informed in the work they do on the frontline and through the referrals and aftercare that follow. This training included extensive FDV and suicide awareness, and offers insights to legal staff on how best to recognise safety indicators.

This training was provided as part of a partnership with Legal Aid WA and was provided at no training fee in the metro area and only costs covered for regional trainings as it formed part of SFV's commitment to supporting any role that comes into contact with perpetrators and is part of our ongoing commitment to keeping women and children safe from fear of violence.

Safe & Together Training

From June to July 2020, SFV delivered 19 Safe and Together CORE training sessions and two two-day Supervisor Training sessions. These sessions were aimed at supporting organisations becoming more DV-Informed. In addition, the sessions focused on the survivor's strengths whilst 'pivoting' to the perpetrator through a perpetrator-pattern approach to reduce risk and harm to children and overall family functioning.

Prior to each session, attendees were asked to complete a pre and post survey, detailing some key findings:

- 90% of attendees were not familiar with the Safe & Together model prior to taking part in the training.
- In addition, 59% had never used the model and 96% had never been trained on the Safe & Together model.
- 90% of participants agreed that they gained the skill of assessing perpetrator patterns of abuse and that 95% of participants were now able to identify the impact of perpetrator abuse on child and family functioning.
- 98% of participants said they learned how to identify the adult survivor's strengths, whilst 84% said they were 'confident' in identifying adult survivor's strengths.

In addition, attendees provided valuable feedback on the training sessions and trainers, outlining what worked well and recommendations for improvements:

- 88% of objectives were clearly defined, with 85% of the training content considered organised and easy to follow.
- 95% of trainers were well prepared, with 97% of trainers considered very knowledgeable about domestic violence and child welfare/maltreatment.
- 84% of handouts and materials were relevant to the work.

Participants were also asked on how they hoped to change in their practice as a result of the training. Many said they would change the way they documented information and perpetrator patterns of behaviour. Most participants mentioned actively reducing victim blaming attitudes and language in documentation, conversation, and in the relaying of information to other agencies. A lot of respondents mentioned highlighting the survivors' strengths and making plans to build upon them. Others wrote of their heightened need to hold perpetrators accountable and keep them engaged throughout the process.

Research



SFV has continued its commitment to collating and being informed by the latest research on Family and Domestic Violence. This year an annotated bibliography was developed to help keep the team informed on latest research and best practice. While developed primarily for internal use it has also provided a foundation of latest research to share with the FDV and Community Services Sector.

FOUNDATIONS FOR FDV PERPETRATOR INTERVENTION SYSTEMS PAPER

In partnership with RMIT Centre for Innovation Justice, SFV published the 'Foundations' discussion paper in December 2019. Written by Rodney Vlasis, Elena Campbell and Damian Green, the paper seeks to bring together and articulate the complexity inherent in perpetrator intervention systems in a way that individuals who develop and influence systems can consider, use and build upon it. It is intended to support governments, policy developers and researchers to establish what is needed to facilitate the development of appropriate perpetrator intervention systems.

Supervision in FDV

This year SFV supported a project to explore supervision practices in FDV services. The project was undertaken as part of a student placement from Notre Dame, and investigated the amount of Supervision undertaken by FDV service providers, how that supervision is carried out and the impact it has.

This report was commissioned as a background foundational piece to help SFV better understand the challenges of supporting practice and the support needs of the sector in this important area. Up until this point, very little is documented around this area and there is little visibility around what supervision is occurring, who is performing this role and what extra is needed. As far as we are aware, this is the first time information of this kind has been captured and will be used to help inform our policy work and support the needs of the sector moving forward.

Respectful Relationships Program

The Respectful Relationships Program is a pilot project delivered in primary and secondary public schools across WA. The program supports school staff to implement a whole of school approach to violence prevention with a focus on the impacts of gender inequality and preventing FDV. SFV has partnered with Starick Services and the Department of Education in the delivery of the program in 2019 and 2020.

As part of the program, participants complete foundation FDV eLearning modules and attend two workshops to explore best practice principles and tools, develop a plan for a whole of community approach, and explore future directions and support.

SFV brings a key focus on impacts of gender inequality and FDV expertise to the partnership and has now supported two rounds of the program with over 16 schools attending the program.

Evaluation of Outcare

In April 2018, Stopping Family Violence Inc. (SFV) was contracted to evaluate the Outcare FDV men's behaviour change program (MBCP) and develop an ongoing evaluation strategy for Outcare Inc.

The project supported Outcare's FDV program in applying best practice standards for MBCPs. The review was conducted in consultation with Outcare and involved a detailed desktop review of documentation, in-depth interviews with Outcare program practitioners, supervisors and managers of the program and, observation of practice.

Nationally, strengthening the evidence base for MBCPs is a critically important issue for the sector as it is evident that there remains an unacceptable level of uncertainty in terms of under what circumstances these programs work, in what way, for whom, and why. SFV recognises the importance of conducting robust long-term evaluation for specific perpetrator interventions in combination with a wider systematic response to achieve this priority. It is hopeful the evaluation of the Outcare FDV program and development of a long-term evaluation strategy will further enable the development of evidence-based practice in MBCP work. Additionally, this project marks a pivotal opportunity for future positive collaboration with Outcare.

Relationships



Women's Council

The Women's Council for Domestic and Family Violence Services (WCDFS) is a state-wide peak organisation committed to improving the status of women and children in society. The organisation seeks to ensure that all women and children live free of domestic and family violence.

Women's Community Health Network WA

The Women's Community Health Network WA (WCHNWA) is the peak body for community based women's health and community services across Western Australia. Making use of a health equity approach the WCHNWA work to promote better physical, mental, sexual and reproductive health outcomes among women and girls whom experience the most significant disadvantage.

Healthy Relationships Strategy Group South East Metropolitan

The Healthy Relationships Strategy Group is a group of multi-disciplinary agencies that work together to develop and deliver awareness in raising prevention and early intervention initiatives to end family and domestic violence in our community.

ASeTTs SAFE Project

The Association for Services to Torture and Trauma Survivors (ASeTTs) has a proud history of serving humanitarian entrants and refugees settling in WA since 1992. ASeTTs provides services to people who are humanitarian entrants or are from a refugee background and who have experienced torture or trauma in their country of origin, during their flight to Australia, or while in detention.

Safety and Family Education (SAFE) is an ASeTTs initiative in collaboration with Arabic, Farsi, Hazaragi, Karen and Somali speaking communities living in the Perth metro areas. This project is funded by the Australian Department of Justice under its criminal property confiscation grants program.

SAFE project aims to promote family and community safety; and reduce the risk of Family and Domestic Violence (FDV), sexual and gender-based crimes and other criminal behaviours. The approach of the project is to reduce FDV through both prevention and protection strategies, specifically:

- Build the capacity of community members of influence to help prevent FDV as community members often approach community leaders for FDV advice rather than legal services or police.
- Build the capacity of FDV survivors and at-risk individuals to access protection resources such as refuge crisis accommodation and legal services.

The project aims to improve service providers' understanding of the intersection between cultural and religious factors, refugee trauma and resettlement stressors and FDV.

National Fatherhood Project

The Fathering Project aims to inspire and equip fathers and father-figures to positively engage with the children in their lives – for the benefit of kids. Founded in Western Australian and now expanded into New South Wales, Victoria and Queensland – The Fathering Project delivers resources, programs and events specific to the engagement style and needs of dads and father-figures.

WA Family Law Pathways Networking Steering Committee

Funded by the Attorney-General's Department, the Family Law Pathways Networks across Australia support practitioners to work collaboratively, maintain strong working relationships and develop appropriate referral mechanisms, across the broad family law system.

SFV continue to be a key member of the WA FLPN steering committee. SFV's membership in the WA committee works to improve DV-Informed practice and training across family law and partnering agencies in WA.



With Thanks

Department of Communities

Department of Communities – Stopping Family Violence is funded, by the Department of Communities to provide perpetrator intervention sector support in Western Australia. In this role, we seek to be a voice to the sector providing advocacy, training and professional development services, and working with organisations to pilot new programs and change community perceptions about Family and Domestic Violence.

Lotterywest

Thanks to funding from Lotterywest Stopping Family Violence is proud to be working with providers in the Kimberley to improve perpetrator accountability and address some of the potential additional intersecting factors impacting women and children experiencing Family and Domestic Violence during the COVID-19 crisis and recovery period. Some of these include social distancing, isolation and alcohol abuse as a result of the COVID-19 restrictions which may increase risk for victim-survivors of family and domestic violence.

Lotterywest also supported 29 delegates from regional WA, and 54 from small not-for-profit organisations, to attend the Intersectionalities in Domestic Violence conference in 2019, either fully or partially funded. Regional attendees also had their travel and accommodation covered by this generous contribution. Support of this kind enables small and regional organisations to provide their staff with professional development and directly impacts services in the community through service improvement.

WACOSS

Thanks to WACOSS, SFV have been able to provide DV-Informed peer supervision to support the work during the COVID-19 Crisis and Recovery period

Thanks to seed funding from WACOSS, Women’s Community Health Services and Stopping Family Violence are working together to develop a pilot program called Preventing Violence Together. This program will focus on early intervention and we hope that it will be an agent of change in demonstrating to the community that everyone has a role to play in keeping women and children safe from fear of violence.

Newmont Community Support Fund

Thanks to funding from the Newmont Community Support Fund Stopping Family Violence has been able to deliver Safe and Together training free of charge to 60 people. Safe and Together training provides workers with a structure and language to describe and formalise their work. It focuses on a survivor’s strengths whilst pivoting to the perpetrator through a perpetrator-pattern approach to reduce risk and harm to the child and overall family functioning. Newmont Community Support Fund has enabled SFV to respond to the huge number of requests we have received asking for support for small not-for-profits, such as refuges, to provide this training to their staff. We believe that the impact of this training will be felt in communities right across Western Australia, particularly post COVID-19 when we have seen an increase in Family and Domestic Violence.

